

CASE

dexian

Case Study: Consumer Goods

Dexian Successfully Provided Technical Writing Delivery Services

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CLIENT:

An American publicly traded, multinational conglomerate corporation that primarily operates in four areas of business: aerospace, building technologies, performance materials and technologies, and safety and productivity solutions

Challenge

- The client needed technical writing delivery services for all the client's IT infrastructure lines of services

Solution

- Team Size: 4
- Technical skillsets used: iOS
- Dexian's agile methodology provided rapid, flexible, and reliable solutions
- Documented all technical and functional aspects of the project
- Provided solutions for bug fixing, back-end functions, batch reporting, SQL scripting, implementations and upgrades

Outcome

- Performed major bug fix within the code of a legacy application
- Developed code for a hierarchy support system allowing client's corporate customers with access to all devices associated with its EBP account

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STUDY